

LivRelief **Pain Cream and Nerve Pain Cream products** are backed by a 30-day Money-Back Guarantee. LivRelief **Varicose and Heal creams** do not qualify.

Within 30 days of the date of purchase, as a first time Pain Cream or Nerve Pain Cream customer, if for any reason you are not satisfied, we will refund your purchase price or exchange your product. Send **proof of purchase** and the bottom tab of box containing bar code for a refund or an exchange.

## Our Return Process

Once we've received your return documents, your refund or new item will be processed within 3-4 weeks. **Returns with no proof of purchase will be refused**, as will successive returns from the same household. Only 1 refund per product, multiple refunds of the same product will not be processed.

Fill out the return form here and **send with required proof of purchase** to:

**404 - 999 Canada Place, Vancouver, BC, V6C 3E2**

Full Name\*

Purchase Date (mm/dd/yyyy)\*

Invoice Number (**online orders only**)

Where purchased

**Customer** Address\*

Refund or exchange for another LivRelief product? (Please check)

Refund   
Exchange

If Exchange what LivRelief Product?

[www.livrelief.com](http://www.livrelief.com) for full list of products

Phone\*

Reason for Returning\*

\*required field